Customer No. 23990

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE VED

re application of:

David Allan Collins

DEC 0 9 2004

Serial No.

10/038,878

Technology Center 2600

Filed

December 31, 2001

For

SYSTEM AND METHOD FOR DISTRIBUTED CALL

PROCESSING USING LOAD SHARING GROUPS

Group No.

2685

Examiner

Charles C. Chow

MAIL STOP AMENDMENT

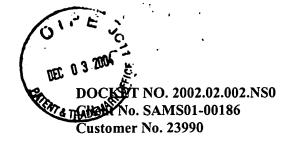
Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

AMENDMENT UNDER 37 C.F.R. §1.111

This communication responds to an Office Action dated August 25, 2004, which has a shortened statutory period for reply set to expire on November 25, 2004. Because November 25, 2004 is a federal holiday, the three-month deadline for filing will be extended to November 26, 2004.

Please amend the application as follows.



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MAIL STOP AMENDMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

Sir:

The undersigned hereby certifies that the following documents:

- Amendment Under 37 C.F.R. §1.111; 1.
- Petition for Extension of Time (1 month) (in duplicate); 2.
- Check in the amount of \$110.00 for the extension of time filing fee; and 3.
- A postcard receipt;

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to MAIL STOP AMENDMENT, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on November 29, 2004.

Date: 29 Nov. 2004

T. Mockler

Reg. No. 39,775

P.O. Drawer 800889 Dallas, Texas 75380 Phone: (972) 628-3600 Fax: (972) 628-3616

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